Guidelines: Student patients arriving in the Health Center with urgent health conditions will receive prompt treatment, stabilization and the referral as necessary.

Specifics:

1. If a student arrives in the Health Center with serious illness or injury, the nurse who made initial contact with the patient will remain with the patient to monitor and maintain vital functions.

2. If the nurse practitioner or physician is available, they should be summoned immediately to manage care.

3. The initial nurse will record chief complaint initial assessment, vital signs, and treatments.

4. The administrative assistant or available nursing staff will call 9-911 to give the ambulance dispatcher specific information regarding the situation. The administrative assistant or available nursing staff will contact Campus Security at 8111 to inform them of the situation.

5. When ambulance personnel arrive, the NP or initial nurse will provide an oral summary of pertinent information and treatment and ER referral form.

6. Individual health providers will complete and sign patient notes including an incident report, if applicable

When one nurse is present:

1. The nurse should contact 9-911 to give the ambulance dispatcher information regarding the situation and request assistance as soon as it is safely possible report to the Health Center to assist the nurse. The nurse will contact Campus Safety at 8111 as soon as possible.
2. When ambulance personnel arrive, the nurse will provide an oral summary of pertinent information and treatment and if possible a written ER Referral form.

3. The nurse will complete and sign the Progress Note.

4. Medical staff will inform the director of health services of situation so that appropriate follow-up for the student can be arranged.

When a non-medical staff member is present:

1. Non-medical staff should follow the University’s guidelines for emergencies by contacting Campus Safety for assistance.