Guidelines: The NU Student Health Center strives to provide optimal and quality ambulatory care for all students. However, there may be times when a student requires health care or treatment when the clinical services are closed. It is, therefore, the policy of the NU Student Health Center to provide information for referral to appropriate health care facilities.

Specifics:

1. Hours of operation will be conspicuously posted at Health Center entrances as well as in previously noted resource materials.

2. Voice mail messages will indicate the emergency assistance telephone number of Campus Safety, 286-8111 or ext 8111.

3. For non-urgent matters, information will be available throughout the campus including: residence halls, Campus Security, and the Health Center administrative offices (which may be open when the clinic is closed). A listing of local hospitals and urgent care centers may be found at www.niagara.edu/healthcenter

4. For urgent matters, refer to the Campus Emergency Policy.

5. Transportation to and from St. Mary’s Hospital or Niagara Falls Memorial Medical Center is available though our local EMS responders only. All life threatening or emergency transfer will be via ambulance.

6. Transportation for non-life threatening medical care is the responsibility of the student. Assistance may be obtained via bus or cab service, family or friends.